

Additional EU and UK Privacy Rights

Last updated: July 1st, 2024

What does this page cover?

If you are a visitor to our Site from the European Economic Area, United Kingdom and certain other territories in Europe, the following information also applies to you and supplements the information contained in our Privacy Policy

Data Controller

The data controller of your personal information is Neurosnap Inc, located at [we need to provide a physical address].

Data Subject Rights

You have the following data protection rights:

- Right to access, correct, or request deletion: You may be able to do some of this in your Neurosnap account or by contacting us.
- Right to object, or ask us to restrict processing: In certain circumstances, you can request that we stop processing your personal information.
- Right to request portability: In certain circumstances, you can request that we transfer personal information that you have provided to us in a structured, commonly used, machine-readable format.
- Right to opt-out of marketing communications: You can exercise this right by clicking on the “unsubscribe” or “opt-out” link in the marketing e-mails we send you or by contacting us.
- Right to withdraw your consent: You can withdraw your consent at any time if you previously gave us consent for processing of your personal information. Withdrawing your consent will not affect the lawfulness of any processing we conducted prior to your withdrawal, nor will it affect processing of your personal information conducted in reliance on lawful processing grounds other than consent.
- Right to complain: You have the right to complain to your local data protection authority. For more information, please contact your local data protection authority.

We respond to all requests we receive from individuals wishing to exercise their data protection rights in accordance with applicable data protection laws. If you would like to exercise any of these rights or would like further information please contact us at: hello@neurosnap.ai.

Legal Basis

Our legal basis for collecting and using the personal information is usually as follows:

- Performance of a contract: where we need the personal information to perform a contract with you, for example setting up and administering your account and providing our products and services
- Legal obligation: where we have a legal obligation to collect personal information from you, for example to comply with financial, accounting and other legal obligations
- Legitimate interests: where the processing is in our legitimate interests and not overridden by your rights, for example to analyse and improve how our products and services are used, and to provide you with customer service
- Consent: where we have your consent to do so, for example in relation to certain types of marketing